

T.S. SURELOCK SECURITY LTD. Privacy Policy

T.S. SURELOCK SECURITY LTD. is committed to the privacy and confidentiality of its customers and its employees. We believe our customers are our most valuable assets and we respect that you care how your information is used and shared. Your right to privacy is an important part of the excellent customer service we provide.

Our goal is to treat our customers' personal information with the utmost respect. Our privacy policy is based on the requirements of applicable government legislation, as well as our own beliefs in personal privacy.

As part of our privacy policy, the following is important information:

1. When collecting personal information, we will identify the purpose for which we are collecting it.
2. We will obtain the customer's consent prior to obtaining personal information.
3. We limit the collection of personal information to that which is necessary for the purpose identified. We collect personal information by fair and lawful means.
4. We will not use or disclose personal information for any other purpose than what it was identified for. We will not retain personal information for longer than necessary.
5. Personal information is maintained in an accurate and up-to-date form and as is necessary to fill the purpose for which it is to be used.
6. We protect personal information by employing securities safeguard appropriate to the sensitivity level of the information.
7. We make available to our customers and employees, information concerning the policies and practices that apply to the management of their personal information.
8. Upon request, customers and employees will be informed of the existence, use, and disclosure of their personal information, and be given access to it. Customers and employees may verify the accuracy and completeness of their information and may request that the information be amended where appropriate.
9. Customers or Employees may direct any questions or enquiries with respect to the privacy principles outlined above or about our practices by contacting our privacy officer.

We may collect, use and disclose personal information from our customers for the purposes of providing security services including monitoring, guard service and maintenance on your system; as well as billing, renewal and upgrade offers for your services and system or notices about alarm response and customer services policy. We may also collect use or disclose personal information for all other lawful purposes that may be reasonably required. Customers may revoke their consent of collection, use and disclosure of personal information by contacting our office in writing. Please note that removing your consent will prevent you from receiving T.S. SURELOCK SECURITY LTD. Services and any special offers. Access to personal information is given to employees who we believe need use of that information to provide products or services to you or in order to do their jobs in helping protect you, your family or staff and your property everyday. Any information we obtain from you is voluntarily provided to us from you and processed and stored in secure and confidential databases with stringent access control. We maintain security standards and ensure that your personal information is protected against unauthorized access, disclosure, inappropriate alteration or misuse. Our safety and security measures are appropriate to the sensitivity of the information.

Our privacy policy is available on-line at www.tssurelock.com. Any questions or concerns can be directed to the Privacy Officer at 1-306-242-3511 or in writing at 6 – 2404 Thayer Avenue, Saskatoon, SK S7L 6B4.

As a leading security company, T.S. SURELOCK SECURITY LTD. bases its business on trust and ethics. It is our commitment to provide the highest level of security for any personal information we gather.

Online Information

T.S. SURELOCK SECURITY LTD. uses incoming and outgoing web site traffic data (log files) to help evaluate and adjust our web site and server. We also use it to gather general information about our visitors - such as how many users are coming to our site and what pages do they look at most often.

You have our assurance that we are committed to safeguarding your privacy online. We only use your personal information to help us service your account, to improve our services to you, to provide you with information or

products you have requested, and to inform you about additional products or services that may be of interest to you. We do not sell or provide your personal information to third parties and we protect your information by placing it in a secure data centre. This Web site does not collect personally identifying information about you.

This site may contain links to other Web sites. T.S. SURELOCK SECURITY LTD. is not responsible for the privacy practices or the content of such Web sites and encourages you to review their privacy policies before providing them with any information.

SPAM

Unsolicited "junk" email is referred to as "Spam." Nearly all of us at one time or another will find these unsolicited messages in our email boxes. Unfortunately, there is no current solution to prevent the delivery of Spam through various Internet Service Providers. T.S. SURELOCK SECURITY LTD. does not and never will engage in such unethical activities.